

Complaint or Information Record



Complaint No 15727	CG No 15727	Site No	Staff Assigned WADE, JAYNE	Lead Program AIR	FID No
Complaint Date 12/01/2016 12:53	Info Only N	Anonymous YES	Date of Alleged Issue	Complaint Closeout Date 12/16/2016	Received By WADE, JAYNE
Complainant's Name			Suspect / Facility Name MID-AMERICA STEEL DRUM		Create User PAGEL, CARI
Complainant's Address			Suspect / Facility Address INTERSECTION OF PENNSYLVANIA AVE & NORWICH AVE		Create Date 12/05/2016 10:01
Complainant's City	State	Zip	Suspect / Facility City ST. FRANCIS	Zip 53235	County MILWAUKEE
Complainant's Phone No () -		Return Call NO	Suspect / Facility Phone Number () -		Last User WADE, JAYNE
Action Taken EMAIL			Action Date / Time 12/16/2016 00:00:00		Last Update 12/16/2016 14:57
Validity UNKNOWN					

Complaint Details

REC'D HOTLINE COMPLAINT VIA WA COMPLAINTS INBOX; 121616 THE COMPLAINT IS AN AIR SOURCE COMPLAINT, FORWARDED COMPLAINT TO CRAIG STEMLER, AIR MGMT ENGINEER, FOR FOLLOW-UP; COMPLAINT CLOSED. CRAIG STEMLER RESPONDED: This place is in our database. It is Mid-America Steel Drum. It is classified as a major source for hazardous air pollutants and as such has a major source compliance engineer assigned to it, Mike Griffin. I forwarded the complaint to him as per our procedures.

Narrative

INFORMANT IS REPORTING A STRONG CHEMICAL SMELL COMING FROM THE COMPANY AT THE INTERSECTION OF NORWICH RD AND PENNSYLVANIA ST TOWARDS HOWARD AVE. INFORMANT STATED THEY HAVE REPORTED THIS BEFORE AND WAS DIRECTED TO CALL BACK WHEN IT HAPPENS AGAIN. TEXTED GROPP, SENDING WARDEN GROPP AND WA COMPLAINT

121616 THE COMPLAINT IS AN AIR SOURCE COMPLAINT, FORWARDED COMPLAINT TO CRAIG STEMLER, AIR MGMT ENGINEER, FOR FOLLOW-UP; COMPLAINT CLOSED. --SEE EMAIL BELOW.

From: Stemler, Craig T - DNR

Sent: Friday, December 16, 2016 11:55 AM

To: DNR WA COMPLAINTS

Subject: RE: 2016-12-01 hotline 80413 air complaint, st francis, pennsylvannia ave.doc

Thank you,

I'll do what I can.

Happy Holidays.

We are committed to service excellence.

Visit our survey at <http://dnr.wi.gov/customersurvey> to evaluate how I did.

Craig T Stemler

Phone: (920) - 303 - 5422

Craig.Stemler@Wisconsin.gov

From: DNR WA COMPLAINTS

Sent: Friday, December 16, 2016 11:53 AM

To: Stemler, Craig T - DNR

Subject: FW: 2016-12-01 hotline 80413 air complaint, st francis, pennsylvannia ave.doc

Hi Craig,

This complaint appears to me air source complaint. There is not a lot of details - doesn't have the name of the business? Just passing it along.



Happy Holidays!
Jayne

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Jayne Wade
Air & Waste Complaint Response Coordinator
Phone: (715) 762-1342
jayne.wade@wi.gov

From: DNR WA COMPLAINTS
Sent: Thursday, December 01, 2016 2:09 PM
To: Pagel, Cari L - DNR
Subject: FW: 2016-12-01 hotline 80413 air complaint, st francis, pennsylvania ave.doc

Complaint #2.

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Jayne Wade
Air & Waste Complaint Response Coordinator
Phone: (715) 762-1342
jayne.wade@wi.gov

From: Wiersema, Lukas G - DNR
Sent: Thursday, December 01, 2016 12:53 PM
To: DNR WA COMPLAINTS
Cc: Groppi, Matthew V - DNR; Jerich, Joseph J - DNR; DNR LE Hotline
Subject: 2016-12-01 hotline 80413 air complaint, st francis, pennsylvania ave.doc

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Lukas Wiersema
Hotline Dispatch - Bureau of Customer & Outreach Services
Wisconsin Department of Natural Resources
DNR Officer Assistance Line: Text or call 608-267-0844
Fax: (608) 261-4380
DNRLEHotline@wisconsin.gov